Email Appeal Cheat Sheet

Is my subject line compelling?

The subject line is the most important part of your email appeal. Keep it short and relevant. Good subject lines pique curiosity and compel readers to open your message.

Does my email seem like it's from a real person?

Your appeal should come from a real person or the full name of your organization. Acronyms and "do not reply" email addresses will make your message more likely to be deleted.

Is there an emotional, interesting opening?

Open your appeal with a vivid, emotional image that illustrates the need or the impact a gift could have. Focus on an individual story rather than overwhelming the reader with statistics.

Is there an early and clear call to action?

Include a short call to action that allows readers to quickly click to make an online donation. Vague calls to action like "support us" are more likely to confuse than to motivate.

Is there a way for supporters to help?

Include information on the specific impact a donation will have, but be sure not to mislead your reader if donations will go into a general fund instead of being earmarked for a specific project.

Is there a second call to action?

Provide a clear second call to action that tells the donor exactly what you want them to do and how they can do it. For example "Click here to make your tax-deductible donation now."

Is there a strong closing?

Thank the reader for their attention and sign a real person's name.

P.S. Did I remember a postscript?

Many readers jump straight to the "P.S." so include a special message that reinforces urgency.

Is it mobile friendly?

Many readers may first open your message on their smartphone, so make sure your email is easy to read on the small screen.

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