



## **Personal Fundraising Coach Library Additional Resources**

*We hope you are enjoying Network for Good's Personal Fundraising Coach (PFC) program. To help you make the most of the PFC program and your Network for Good fundraising software, we have put together a list of additional resources below. If you have any issues logging into your PFC sessions, please contact your coach. If you have any technical questions about your fundraising software, please contact the support team through the link below.*

### ***PFC Sessions:***

We use Zoom as the video conferencing software for Personal Fundraising Coach sessions. The Zoom website has a Help Center providing a lot of useful advice, particularly for individuals who are new to using Zoom: <https://support.zoom.us/hc/en-us>. Live training webinars about how to use Zoom are available here: <https://support.zoom.us/hc/en-us/articles/360029527911>.

After you schedule a Personal Fundraising Coach session, you will receive instructions to join that particular session by email. If you have any questions about joining the session via Zoom that cannot be answered on the Zoom website, please feel free to reach out to your coach to let them know. You can find their email address in your fundraising software by clicking on "My Tools" in the top righthand corner of your screen and then clicking on "Personal Fundraising Coach" in the dropdown menu.

### ***Fundraising Software:***

- Log in to your Network for Good fundraising software: [www.networkforgood.com](http://www.networkforgood.com).
- Visit the Knowledge Base to access help guides and videos: <https://intercom.help/networkforgood/en/collections/144725-donor-management>.
- Learn about live trainings and office hours with Network for Good: <https://intercom.help/networkforgood/en/articles/484978-training-classes-and-live-office-hours>.
- Contact the support team with any technical questions you may have about your fundraising software: <https://intercom.help/networkforgood/en/articles/403987-have-a-question>.

### ***Additional Network for Good Resources for the Nonprofit Community:***

- Webinars: <https://www.networkforgood.com/webinars/>.
- Blog posts: <https://www.networkforgood.com/nonprofitblog/>.
- Ask a Fundraising Coach Advice Column: <https://www.networkforgood.com/nonprofitblog/author/andrea-holthouser/>.
- Nonprofits Unleashed Facebook Group: <https://www.facebook.com/groups/NonprofitsUnleashed/>.

### ***Industry Groups that May Be of Interest:***

- [AFP](#)—Association of Fundraising Professionals
- [AMA](#)—American Marketing Association
- [DMA](#)—Direct Marketing Association
- [National Council of Nonprofits](#)
- [NTEN](#)—nonprofit technology
- [ASSP](#)—Association of Advancement Services Professionals
- [APRA](#)—Association of Professional Researchers for Advancement
- [CASE](#)—Higher education association
- [NAIS](#)—Independent schools association
- [AHP](#)—Association of Healthcare Philanthropy